



Piper's Pampered Pets, LLC

2942 Chickasaw Circle, Haines City FL 33844

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This contract is all inclusive for the following services: Pet Sitting/Dog Walking/Home Sitting/Wait on Repair Personnel. For the purposes of this contract, the terms Client, Pet Owner are synonymous with the person contracting the service(s). Piper's Pampered Pets LLC and Pet Sitter is synonymous with the company providing service for the Client below. Piper's Pampered Pets LLC provides services to the Client/Pet Owner below, which includes but is not limited to: dog walking, transporting, feeding and caring for pets.

This contract is an agreement entered into by and between Lisa Piper, owner of Piper's Pampered Pets LLC and _____, Client &/or pet owner beginning on the date

of _____. The Client desires to engage Piper's Pampered Pets LLC to provide pet care and agrees to the terms below.

The highest level of care will be given in caring for your pets and your home. In consideration of these services and as an express condition thereof, the Client expressly waives and relinquishes any and all claims against Piper's Pampered Pets LLC, except those arising from gross negligence, recklessness or intentional misconduct of the Piper's Pampered Pets LLC.

Client agrees to provide Piper's Pampered Pets LLC with a phone number where they can be reached while away. Client is to also provide a phone number of another person to contact who is authorized to handle any major problems that may occur while the Client is away. If Client or the alternate contact person cannot be reached, Client agrees to accept any decision made by Piper's Pampered Pets, LLC in regards to the pet(s) care of Client's property.

Pet Illness/Veterinary Care:

Client is aware and agrees to pay the medical costs should they arise from their animal(s) needing veterinary care. The Client has completed and signed the **VETERINARIAN RELEASE FORM** and said form is on file with Piper's Pampered Pets LLC. Client agrees to pay Piper's Pampered Pets LLC at the rate of \$24 per hour (\$6 per 15 minute intervals) for additional time accrued in the case of such an emergency.

Piper's Pampered Pets LLC and the pet sitter will not be liable for injury, disappearance, death or fines of pet(s) with access to the outdoors. Piper's Pampered Pet, LLC and the Pet Sitter will be held harmless for complications in administering medications to pet(s), including accidental injury or death of pet(s).

All pets under the care of Piper's Pampered Pets LLC must have all licenses and vaccinations required by the State of Florida and/or Client's locality and MUST be current.

Client Home Care Needs:

Piper's Pampered Pets LLC is not responsible for wilted, dead or otherwise unhealthy plants. Piper's Pampered Pets LLC will work hard to follow written instructions as precisely as possible, but cannot be responsible if the results are not favorable to the Client. Please ensure your plants are in waterproof areas as your Pet Sitter is not responsible for water-damaged areas.

Piper's Pampered Pets LLC is not responsible for damage to the home beyond the control of the pet sitter. This includes, but is not limited to: electrical problems, water leaks and acts of nature. All repairs to home and related fees will be paid by Client or fully reimbursed to Piper's Pampered Pets LLC within seven (7) days of Client's return date. Piper's Pampered Pets LLC is not responsible for any damage to the property or home of the Client unless such damage is proved to be caused by the negligent act of Piper's Pampered Pets LLC.

In the event of inclement weather, natural disaster and/or national emergency, Piper's Pampered Pets LLC is entrusted to use the best judgement in caring for Client's pet(s) and home and is held harmless for consequences related to such decisions.

Client may agree to have their key kept on file with Piper's Pampered Pets LLC in a secure location for future services. Said key will not be labeled with the address for which the key belongs, but will be coded in a manner which will render it useless if lost or stolen. Client expressly gives Piper's Pampered Pets LLC the authority to employ a locksmith on their behalf and to reimburse Piper's Pampered Pets LLC promptly upon their return for all costs incurred in the event of malfunction of the lock, keys or automatic door opener. Upon cancellation of this contract, the Client's key/automatic door opener will be returned by Regular US Mail to a business address (preferred), to the home address or to an alternate address. Piper's Pampered Pets LLC will be held harmless if the key does not arrive at its destination. If the Client prefers to have the key/automatic door opener returned in person, Client agrees to pay a \$10.00 personal drop off fee.

If any friends/neighbors/family members will be entering your home while it is under our care, Piper's Pampered Pets LLC **MUST** be informed in advance of the sit date. For the pet sitter's safety, the pet sitter will **NOT** enter an occupied home under any circumstances, or allow entry to any person they have not been made aware of. Piper's Pampered Pets LLC will not be responsible for any damages incurred to your home or pet(s) by said visitors. The Client agrees to notify anyone who would have access to the home of the Pet Sitter's presence and vice-versa. The police **WILL** be called on all intruders or suspicious acts without exception.

Contract Cancellation Policy:

Regular pet sitting/dog walking Clients agree to give two (2) weeks' notice should Client decide to discontinue regular ongoing services. If Client cannot or does not give two (2) weeks' notice, Client agrees to compensate Piper's Pampered Pets LLC for what would have been the total for two weeks of regular pet sitting/dog walking service. Piper's Pampered Pets LLC agrees that should Client discontinue service due to blatantly poor care/service from pet sitter for any reason, then this two (2) week notice agreement will not be enforce by Piper's Pampered Pets LLC. Piper's Pampered Pets LLC reserves the right to terminate service at any time if/when the Client's pet(s) pose a danger to the safety and health of itself, other pets, other people or Piper's Pampered Pets LLC employees or associates. If concerns prohibit Pet Sitter from caring for pet(s), Client authorizes pet(s) to be placed in a boarding facility, with all charges from there on to be charged to the Client.

Payment Policy/Visit Cancellation Policy:

Visits made or services performed shall be paid at the agreed rate, with the Client taking full responsibility for prompt payment of fees. A finance charge of 10% per month will be added to the unpaid balances after 30 days. A handling fee of \$20.00 will be charged on all returned checks. In the event it would be necessary to initiate collection proceedings on the account, the Client will be responsible for all associated attorney fees and costs of collection. First time clients are required to pay in full before the start of the sit. For future jobs, Client agrees to pay the balance due in full and leave payment at the first visit or mail it to Piper's Pampered Pets LLC by the start of the first visit.

In the event of an early return home, Client must inform Piper's Pampered Pets **IMMEDIATELY** to avoid being charged for unnecessary visits. Piper's Pampered Pets LLC accepts payments via Pay Pal, local checks and cash.

Pet care services will be provided at the starting rate of \$18.00 per visit on weekdays and \$20.00 per visit for weekends with a \$6.00 per 15 minute increment added for additional time. There will be an additional fee of \$10.00 per day on the following holidays: Thanksgiving Day, Christmas Eve, Christmas Day, New Year's Eve and New Year's Day. Rates for subsequent services are subject to change.

Liability:

It is expressly understood and agreed that Piper's Pampered Pets LLC shall not be held responsible for any mishaps, claims, and/or expenses attributed to the destructive or unpredictable behavior of the Client's pet(s) that cause damage to Client's home/property and/or others' home/property (i.e.; biting, furniture damage, interior damage to home, accidental injury or death, etc.) during the period in which they are in its care.

If a pet has a history of biting or other aggressive behavior, Piper's Pampered Pets LLC reserves the right to refuse service. Bites must be reported to the local authorities as provided by law. The Pet Owner will be liable for the representative's medical care expenses and damages that result from an animal bite. The Client is responsible to notify Piper's Pampered Pets LLC **BEFORE** the start date of the first sit of any pet that has ever caused injury to a human.

This contract will be valid for all **FUTURE** services and permits Piper's Pampered Pets LLC to enter Client's premises without additional signed contracts or written authorizations. I have read the above Terms and Conditions. I know, understand and appreciate all terms stated above. By signing below, I am accepting this document as a contractual agreement.

Client Signature: _____ Client Printed Name: _____

Client Address: _____ City: _____ Zip: _____

Client Mobile Phone #: _____ Preferred payment method (circle one): Pay Pal Cash Check

Date: _____ Email address: _____

Alternate Emergency Contact in event client is not available:

Name: _____

Phone #: _____

Signature of Lisa Piper, owner of Piper's Pampered Pets, LLC: _____

Date: _____